



In collaboration with DAM, this annual breakfast event will provide valuable insight into the vitality of talent management and its role in the development of a customer centric culture within the hospitality sector.

Learning Event will give you  
1.5 hour CPD

With the drive for exceptional talent greater than ever (due to a range of staff challenges: increasing competition, wage demands, pension costs), what can the hospitality industry do to continue to attract and retain the best staff for the job?

Hear from leading industry guest speakers:

**Peter Reilly**, from the Institute of Employment Studies

**Sean Wheeler**, Director of People Development, Principal Hotel Group

**Andrew Stembridge**, Executive Director Iconic Luxury hotels

**Eamonn Cole**, Director CEME Conference venues

**Liz Cave**, HR consultant at Your Invisible Partnership

See guest speaker profiles below.....

Thursday 07 June 2018

8.00am Breakfast & Networking

8.30 – 10.00am Presentation & Panel Discussion

Opportunity for further networking after the event

In & Out Club, King Harold room

No. 4 St. James's Square, London SW1Y 4JU



# Guest Speakers



Featuring a key speech by renowned HR expert and published author Peter Reilly, and panel discussion hosted by respected industry journalist Katie Jacobs, the DAM event will provide a unique insight into the role of talent management and the way's the hospitality industry can exploit this strategy to attract, retain and develop the best staff for the job amidst a backdrop of challenges.

## Guest presenter

- **Peter Reilly**, from the Institute of Employment Studies will provide an overview of his recent published findings from his article “Building customer centricity in the hospitality sector: the role of talent management”. Peter is a regular speaker at National HR events, blending his informative talks with practical experiences of being an HR Director in various industry sectors including Shell. As a result, his discussion will provide a unique insight into the talent challenges across a range of sectors, providing food for thought as to how the hospitality industry may benefit.

## Leading industry experts on the panel

- **Sean Wheeler**, Director of People Development – Principal Hotel Group
- **Andrew Stembridge**, Executive Director Iconic Luxury hotels and recently awarded the accolade of the 6<sup>th</sup> most influential person within The Caterer hotel sector
- **Eamonn Cole**, Director CEME Conference venues – received the 9<sup>th</sup> place in the recent Caterer top 30 Best places to work
- **Liz Cave**, HR Consultant at Your Invisible Partnership